



COMMUNITY  
VISION  
PLANNING

IMPACT

# 2021 ANNUAL REPORT

To all who have helped ensure success at Our Neighbors' Table since the opening of our first free grocery store at the Jardis-Taylor Center, take a moment to feel pride. The awesome 2021 numbers are the outcome of community involvement, shared vision, and hours of planning.

ONT's regional Food Security Advisory Group sought to identify local barriers to food access and to understand the impact of food insecurity in our communities.

The department heads of the City of Amesbury completed our first municipal Food Security 101 course.

Volunteers were asked to be flexible with their assignments and in the hours they worked, all the while being faithful to our mission to serve with dignity.

The IMPACT is our reward.

*Lyndsey Haight*  
*Executive Director*



*There is no power for change greater than a community discovering what it cares about.*

— MARGARET J. WHEATLEY, AUTHOR



In 2016, we built the first free grocery store in the northeast with the opening of the Jardis-Taylor Center. Since then, ONT has more than doubled the number of people it serves, increasing the percent of fresh produce, meats and dairy going into every household, giving each guest the power to decide what food they bring home to feed their family.

ONT's Market and focus on Service with Dignity is becoming a favored model across Massachusetts and the country!



## **IMPACT: Safe, reliable pickup at curbside**

Volunteers have been taking food orders by phone and making appointment for curbside pickup since COVID interrupted life for everyone. Our curbside pick-up operation continued for **another full year without interruption**, providing consistent, reliable access to nutritious foods. **83% of households shopping on our Online Market say we are meeting their food needs!**

## **IMPACT: Building more free grocery stores**

Many seniors told us they wanted to shop in-person. So ONT and Amesbury Housing Authority re-opened our Heritage Towers and Powow Villa Markets, and thanks to the vision of the Salisbury Council on Aging, we opened our latest free grocery store at the Salisbury Senior Center: *Joanne's Pantry*.



## **IMPACT: SNAP money in their hands**

ONT put more than \$500,000 in the pockets of 161 households, allowing them to shop for groceries at any local grocer through the SNAP program. ONT is a licensed Outreach Partner with the Department of Transitional Assistance and can process applications for the SNAP program right from our office.





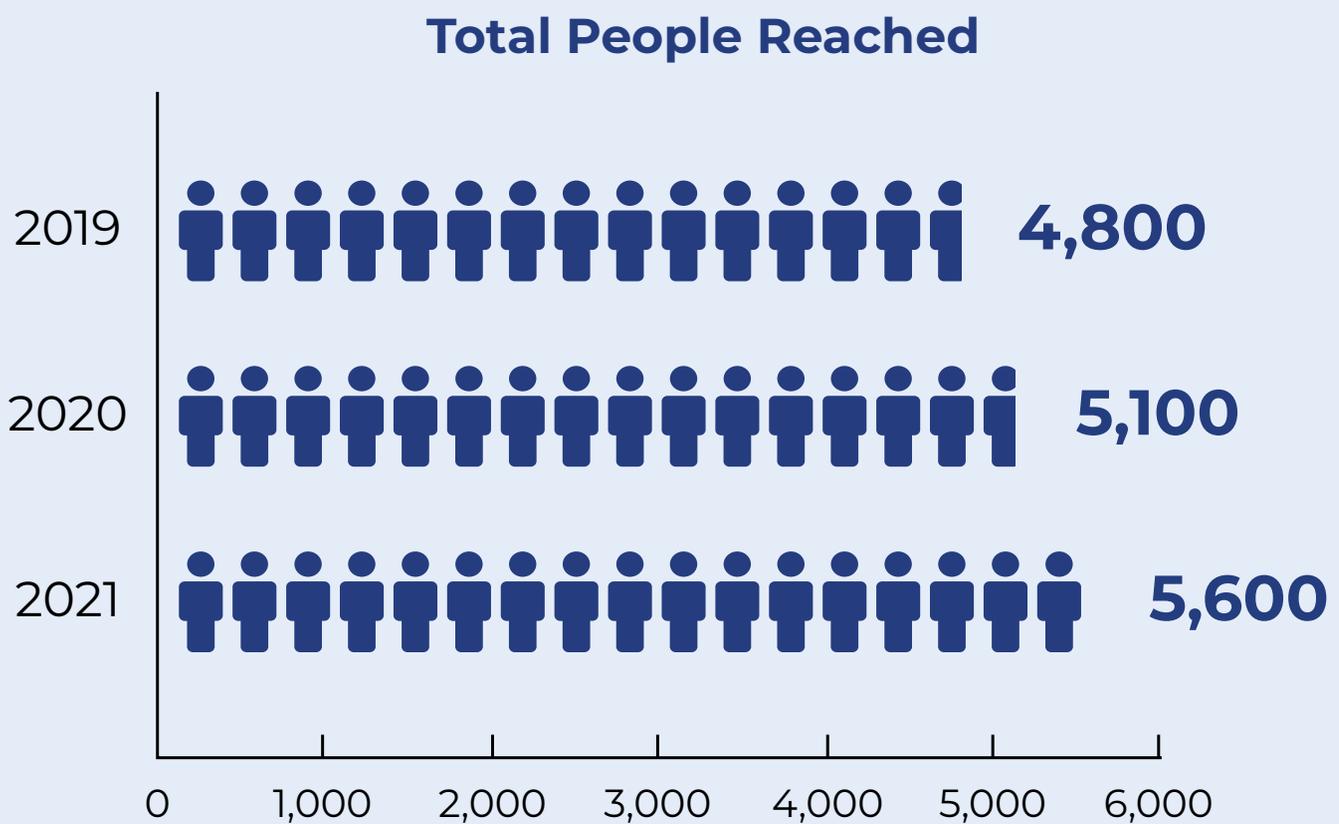
## IMPACT: Many more hands

We re-built our corps of volunteers since COVID sent everyone home in 2020. The corps of more than 403 strong dedicated 22,938 hours of service this year and ONT earned national recognition with a Service Enterprise Certification for achieving *greater social impact and efficiency through volunteers*.



# YOUR IMPACT ON FOOD SECURITY

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## FOOD ON THE TABLE

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**5,436** neighbors served

**1,236** children served

**1,131** seniors served

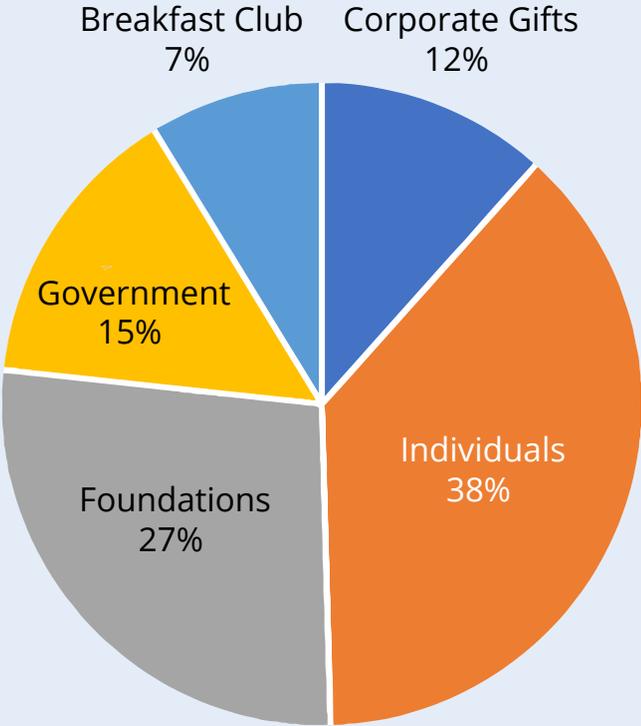
**20,278** prepared dinners

**1,211,578** pounds of groceries

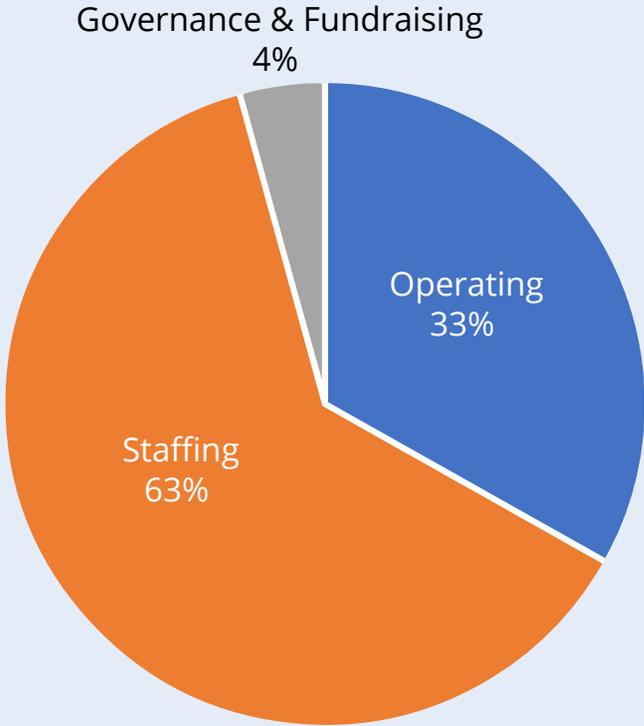
**>\$500,000** in SNAP \$\$\$

# YOUR INVESTMENTS IN FOOD SECURITY

## Revenue By Source



## Expense Categories



**\$688,610**  
Value of 2021  
Volunteer Service

**\$1,447,775**  
Value of Food Procured  
at No Cost

More and more people have joined ONT's **Ward J. Cromer Legacy Society** this year. You, too, can foster food security for the future by naming ONT in your will.

**[OURNEIGHBORSTABLE.ORG/PLANNEDGIVING](https://ourneighborstable.org/plannedgiving)**